

## Emergency Tradespeople list

All maintenance must be arranged through our office. For any emergency repairs after hours, please follow this procedure:

1. Phone mobile 0409 585 516, if no answer leave name, address, contact number and nature of problem.
2. Contact appropriate trades person on this list
3. Make time with trades person to attend

***NOTE: If the tenant arranges repairs that are not in compliance with the prescribed terms of your lease and are not considered urgent, the tenant pays the repair costs.***

An Emergency situation is interpreted as a situation that, if not rectified immediately, further damage to the property and/or injury to a person or persons could occur, such as: a burst hot water service, a blocked or burst toilet system, a serious roof leak, a gas leak, a dangerous electrical fault, serious storm or fire damage, broken glass etc.

Plumber	Duncan's Plumbing	6254 5678
Electrician	Basso Electrics	0412 482 378
Locksmith	Night and Day Locksmiths	6290 1938
Maintenance	Inline Maintenance	0405 420 858
Glazier 060 007	O'Brien's Glass	132 452 or 6280 5755 or 1800
ACTEWAGL	Electricity supply faults	131 093
	Gas supply faults	131 909
	Water and sewerage faults	131 193

In a storm or flood for emergency help you can also contact the SES on 132 500

Please provide the following information to all trades people:

- Your contact telephone number
- Your full address
- The nature of the emergency
- Inform them that you are a tenant of En Vogue Property Management

This list is subject to change. The tenant will be advised in writing of any changes